

Swachh Sagar Support Helpdesk

- A. **Provision of Tickets**: via Swachh Sagar 24x7 Freshdesk which is an Online Ticket Response System portal for raising incidents and is located at <https://swachhsagar.freshdesk.com/support/home>

- B. **24x7 Telephone Support (Incl. Public Holidays)**: Primary Number: +91 9324482430 (James D'Souza) and Alternate Numbers: +91 9892582286 (Lakshmi Vedanarayanan).

- C. **Email Support**: It shall be monitored between 9:00 A.M. to 7:00 P.M. from Monday to Saturday, excluding Public Holidays, and which is to be addressed at prf-support@irclass.org