



भारत सरकार / GOVERNMENT OF INDIA
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
MINISTRY OF PORTS, SHIPPING AND WATERWAYS
नौवहन महानिदेशालय, मुंबई



DIRECTORATE GENERAL OF SHIPPING, MUMBAI

File No. 23-MISC/34/2024-CREW-DGS (C. No. 28797)

Date: 10.05.2024

Contact Points for Seafarers – Crisis / Grievance Redressal Mechanism

Sr. No.	Name of office	Subject / Issues	Email ID	Phone number
Mumbai				
1	DGCOMM CENTRE - FIRST POINT OF CONTACT FOR SEAFARERS GRIEVANCES		seafarersgrievance.s.dgs@gmail.com dgcommcentre-dgs@nic.in	022-22613668 Mobile WhatsApp No. 8657549760 +91-22-22612351
2	The Shipping Master, Government Shipping Office, Nau Bhavan, 1 st Floor, 10, Ramajibhai Kamani Marg, Ballard Estate, Mumbai-400 001	SM, Mumbai	CDC / BSID/ Indian Shipping Companies related matter	sm-mum-ship@gov.in 022-22697971 /72
3	Director Seamen's Employment Office, Nau Bhavan, 1 st Floor, 10, Ramajibhai Kamani Marg, Ballard Estate, Mumbai-400 001	DSEO, Mumbai	RPSL companies related matters	dirseo-dgs@gov.in 022-22692984/ 85
Kolkata				
4	Government Shipping Office, Marine House, Hastings, Kolkata-700 022	SM, Kolkata	CDC / BSID/ Indian Shipping Companies related matter	sm-kol-ship@gov.in 033-2223-0169/0248
5	Director Seamen's Employment Office Marine House, Hastings, Kolkata-700 022	DSEO, Kolkata	RPSL companies related matters	seo.kol-ship@gov.in 033-2223-0336

9वीं मंजिल, बीटा बिल्डिंग, आई थिंक टेक्नो कैम्पस, कांजुर गाँव रोड, कांजुरमार्ग (पूर्व) मुंबई- 400042

9th Floor, BETA Building, I-Think Techno Campus, Kanjur Village Road, Kanjurmarg (E), Mumbai-400042

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Chennai					
6	Govt. Shipping Office, Anchorgate Building, 1 st Floor, P.B.No.5004, Rajaji Salai, Chennai -600 001	SM, Chennai	CDC BSID/ Indian Shipping Companies related matter	sm-chn-ship@gov.in	044-25255552
7	Director Seamen's Employment Office, Anchorgate Building, 1st Floor, P.B.No.5004, RajajiSalai,Chennai- 600 001	DSEO, Chennai	RPSL companies related matters	sm-chn-ship@gov.in	044-25255552
D.G. Shipping, Mumbai					
8	Crew Branch			crews-dgs@nic.in	022-25711345 / 022-25711305
9	Capt. Manish Kumar	DDG(Crew-i)		manish.kumar-dgs@gov.in	022-25752028
10	Capt. Daniel Joseph	DDG(Crew-ii)		crews-dgs@nic.in danieljohn-dgs@gov.in	022-25752015
11	Shyam Jagannathan, IAS	DGS	All matters	dg-dgs@gov.in	+91-22- 25752005 / 10 (O) Cell: +91- 9435119100



(Capt. Manish Kumar)
Nautical Surveyor-cum-
Deputy Director General of Shipping
(Tech / Crew)

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