



भारत सरकार / GOVERNMENT OF INDIA  
पोत परिवहन मंत्रालय / MINISTRY OF SHIPPING

नौवहन महानिदेशालय, मुंबई  
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

File No. 20-11011/5/2020-TRG-DGS

Dated: 18.09.2020

To,

All MTI's

Subject: Non-Compliance with DGS Order 20 & 25 of 2020

The E-Governance cell of the Directorate has received request from few MTI's to re-issue digitally signed certificates because of reasons such as : poor quality of photograph, wrong signature or name on the certificates etc.

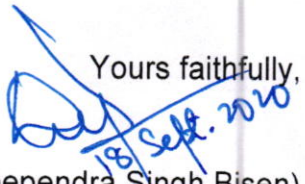
The Directorate investigated the reasons for these errors and noted that such errors crop up because of following reasons:

- Batch details were submitted by the MTI even if the photographs were not visible.
- Batch details were submitted by the MTI even if the signatures were not visible.
- Batch details were submitted by the MTI even if the name of the candidate was not correct.

Please note that the user manual for issuance of digitally signed certificate attached to the DGS Order 25 of 2020, the Directorate has given detailed procedure for issuance of digitally signed certificates. Page 8 of this user manual clearly states that prior submission of batch details it is to be ensured that the photo and signature in seafarer profile is clearly readable because only this photo & Signature will be printed in the system generated certificate.

You are requested to ensure that the procedure laid down for exit examination and issuance of digitally signed certificates issued by the Directorate is followed scrupulously to avoid inconvenience to candidates and manual intervention in the system.

Yours faithfully,

  
(Deependra Singh Bisen)

Assistant Director General of Shipping (Trg)

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