



भारत सरकार / GOVERNMENT OF INDIA
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय
MINISTRY OF PORTS, SHIPPING AND WATERWAYS
नौवहन महानिदेशालय, मुंबई
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

F. No. 22-23012/2/2020-PER-DGS

Date: 02.03.2026

ORDER

In view of the ongoing conflict situation in Iran and the wider Persian Gulf region has been deteriorating and the resultant challenges faced by Indian seafarers stranded in and around Persian Gulf region, it is imperative to ensure a timely, coordinated, and effective response to safeguard the welfare of Indian nationals in the maritime sector. Accordingly, a dedicated "QUICK RESPONSE TEAM" hereby constituted to carry out immediate response, evacuation coordination, and support functions, under the leadership of Capt. P.C. Meena, Deputy Director General (Crew), Directorate General of Shipping, with support and guidance of Capt. Nitin Mukesh, Deputy Nautical Advisor, Directorate General of Shipping, Mumbai.

2. The following officials are hereby detailed to be part of the core response team 24 X 7 hours response team: --

Sr. No.	Name of the Official	Designation	Contact Details.
1	Capt. P.C. Meena	Deputy Director General of Shipping (Crew Branch), Directorate General of Shipping, Mumbai	7039363939
2.	Capt. Nitin Mukesh	Deputy Nautical Advisor, DGS	9883280303
2	Shri Sushil Mansingh Khopde	Additional Director General of Shipping	9546345991
3	Shri Shyam Jagannathan	Director General of Shipping	9435119100

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Timelines – 0600 hours to 1800 hours

Sr. No.	Name of the Official	Designation	Contact Details.	Responsibilities
1	Capt. Bipin Dhiman	Nautical Surveyor – cum – Deputy Director General of Shipping, Directorate General of Shipping, Mumbai,	98670 02698	Overall Coordination
2	Shri Santosh Kumar Singh	Shipping Master / Director Govt. Shipping Office & Seamen's Employment Office (Mumbai)	9320490825	Coordination with all RPSL and Shipping companies and any other stakeholders
3	Smt. Anita Sinha	Assistant, Directorate General of Shipping, Mumbai	9422779401	Support
4	Ms. Prajakta Patkar	Upper Division Clerk, Seamen's Employment Office, Mumbai	9619693255	Communication with families and NoKs
5	Shri Vipassi Bhamarkar	Upper Division Clerk, Directorate General of Shipping, Mumbai	7974690449	Support
6	Avinash Gaidhankar	Upper Division Clerk, Directorate General of Shipping, Mumbai	8652739901	Support (Int. Coop.)

Timeline – 1800 hours to 0600 hours

Sr. No.	Name of the Official	Designation	Contact Details.	Responsibilities
1.	Major Anutosh Singh	Asst. Director General of Shipping, Directorate General of Shipping, Mumbai	96600 99646	Overall Coordination
2.	Shri Binish Verma	Deputy Director, DSEO, Chennai	9920581232	Coordination with all RPSL and Shipping companies
3.	Shri Gaurav Goel	Deputy Superintendent Govt. Shipping Office, Mumbai	9769349502	Communication with families and NoKs and RPSL/Shipping companies
4.	Shri Dharmendra Kumar	Upper Division Clerk, Directorate General of Shipping, Mumbai	85050 78103	Support

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9वीं मंजिल, बीटा बिल्डिंग, आई थिंक टेक्नो कैंपस, कांजुर गाँव रोड, कांजुरमार्ग (पूर्व) मुंबई- 400042

9th Floor, BETA Building, I-Think Techno Campus, Kanjur Village Road, Kanjurmarg (E), Mumbai-400042

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5.	Shri Bhupender Thakur	Lower Division Clerk, Seaman employment office, Chennai	9993160561	Support
6.	Shri Rishi Raj	Upper Division Clerk, DSEO, Kolkata	8862898378	support

4. The 24x7 Contact Points for Seafarers - Crisis / Grievances Redressal Mechanism working in 3 shifts, according to the crisis assistance as required: -

- **DGCOMM CENTRE FIRST POINT OF CONTACT FOR SEAFARERS' SUPPORT**
- **EMAIL – support.dgs@gov.in**
- **WhatsApp / Calls - +91 -9004048406**

Sr. No.	DG Comm Centre	Contact number	Duties	Timelines
1.	Somesh Kokate	8451998483	Receiving call and emails and providing immediate support.	0700 – 1500 hours
2.	Murari Rupesh	9518747611		1500 – 2200 hours
3.	Yash Desai	9168269916		2200 – 0700 hours

4. The team shall coordinate closely with the office of the Director, Seamen's Employment Office (DSEO), RPSL Companies, Families, Shipping companies, trade unions, Indian Missions abroad, concerned port authorities, and other relevant stakeholders to ensure timely communication, assistance, and safe evacuation of Indian seafarers impacted by the prevailing situation.

5. Capt. P.C. Meena, in his capacity as DDG (Crew), shall be responsible for participating in the dedicated WhatsApp coordination group formed for the crisis and shall submit situation reports at three - hour intervals, detailing actions taken, developments observed, and the condition and location of affected seafarers.

6. All concerned offices and officials are directed to extend full cooperation with the above-named team to ensure uninterrupted and efficient execution of responsibilities during this critical period. This order shall remain effective until further instructions are issued by the Competent Authority based on the evolving situations and associated risks.

7. The entire team will be closely monitored by Shri Sushil Mansing Khopde, IPS, Addl. Director General of Shipping.

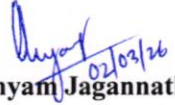
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8. The team will meet daily at 0900 hrs and 1800 hrs, irrespective of Government holidays or non-working days or at any other time as determined by the competent authority and till further orders.


(Shri Shyam Jagannathan)
Director General of Shipping

To,

All the Officials as mentioned above.

Copy to:

- i. Secretary, The Ministry of Ports, Shipping & Waterways
- ii. DG Secretariat.
- iii. Office of Addl. DGS
- iv. PS to NA(i/c)/CS/CSS
- v. The Principal Officers, Mercantile Marine Departments (Mumbai/Chennai/Kolkata/Kandla/Kochi)
- vi. The Shipping Master, Govt. Shipping Office, Mumbai
- vii. The Director, Seamens' Employment Office, Mumbai
- viii. All Allied Offices.
- ix. All Stakeholders through DG Website.

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