

Swachh Sagar Support Helpdesk

- A. **Provision of Tickets:** via Port Reception Facility and Ballast Water 24X7 Fresh desk which is an Online Ticket Response System portal for raising incidents and is located at <https://swachhsagar.freshdesk.com/support/home>
- B. **24X7 Telephone Support (Incl. Public Holidays): Primary Number:**
+91 9324482430 (Mr. Pramod Raut's)
- C. **Email Support:** It shall be monitored between 9:00 A.M. to 7:00 P.M. from Monday to Saturday, excluding Public Holidays and which is to be addressed at **prf-support@irclass.org**